



IMPORTANT INFORMATION RELATED TO WATER/SEWER ACCOUNTS

Effective at COB on March 27, 2015

- SGWASA has purchased the City's water and wastewater operations, assuming responsibility for servicing and direct billing of all City of Creedmoor water/sewer accounts.
- Former **Creedmoor customers will now contact SGWASA directly** for all transactions and inquiries related to their water/sewer account either in person, by phone, or online:
 - 415 Central Avenue, Suite B, Butner, NC 27509 (located in the same building as Butner Town Hall)
 - Phone (919) 575-3367 // Fax (919) 575- 4547
 - Hours: (M-F) 8:00 a.m. - 5:00 p.m.
 - www.sgwasa.org
- Residents should receive their first bill from SGWASA around May 5th. Due to differing billing cycles for Creedmoor and SGWASA customers, your first bill will be for a one-time cycle of approximately 5 weeks.